



NAME

SURNAME

#### INFORMATION FOR PATIENTS- in accordance with EU Regulation 2016/679 (GDPR)

EMERGENCY – *Life Support for Civilian War Victims* ONG ONLUS, with headquarters at via Santa Croce 19, 20122 Milan, as the controller of the processing of personal data in the person of its Chairman and legal representative for the time being, may acquire the following personal information from persons who visit its health facilities for treatment, counselling and/or psychological support and/or psychotherapy and administrative assistance:

- common personal data (name, surname, date and place of birth, gender, address, telephone number, status in relation to the Italian State etc.) for its general details database (common data);
- personal health data (specific data) for the clinical record, which holds all personal and clinical details about the patient in relation to each clinical event. This health data may also include previous clinical events experienced by the patient, even concerning pathologies unrelated to the specific clinical event for which the patient is being treated, in order to improve the treatment provided by the healthcare personnel concerned (electronic healthcare dossier). This information may be consulted, in accordance with the law, should it be necessary in order to safeguard a third party or the community.
- personal data relating to certain types of healthcare, covered by specific instructions protecting the privacy and dignity of the patient, provided: (i) to seropositive persons; (ii) to persons who make use of narcotics, psychotropic drugs or alcohol; (iii) to women who undergo voluntary abortions or choose to give birth anonymously; (iv) following sexual violence or paedophilia or by family planning clinics (data subject to greater protection);
- personal data relating to the personal/family situation in Italy (job, civil status, number of children etc.) for its sociological details database (sociological data)
- personal data and information on life and emotional state, in the context of counselling and/or psychological support and/or psychotherapy activities only;

in the context of a contractual-type relationship, despite the absence of charge to the beneficiary.

The provision of personal data is optional. However, failure to provide such information or the subsequent withdrawal of consent for its processing will prevent performance, in whole or in part, of the operations described above.

In particular, the provision of treatment and administrative assistance by EMERGENCY is subject to the receipt of certain minimum common data (name, surname, gender, date of birth and nationality) in order to identify the clinical record and electronic healthcare dossier of the person concerned. EMERGENCY does not carry out any type of check on or verification of such data. The provision of incorrect or incomplete data, or the total absence of such information, may make it impossible for EMERGENCY, or any other facilities to which the patient may be referred, to satisfy a request for treatment or administrative assistance.

Failure by the patient to provide specific personal data concerning past or current pathologies or current state of health may prevent proper diagnosis, prescription of the necessary treatment and the provision of treatment and healthcare assistance by any third parties to which the patient may be referred by EMERGENCY.

Failure to provide sociological data will prevent the analysis needed in order to monitor, in the public interest, the condition of patients who visit EMERGENCY healthcare facilities, and will prevent referral of the patient to other social service facilities, just as failure to provide the necessary data for psychological or psychotherapy care will prevent the patient from benefiting from these services.

Failure to give consent for the processing of data contained in the electronic healthcare dossier does not preclude access to the specific medical treatment requested;

The personal data gathered is processed, both manually and using electronic equipment, in order to carry out all necessary operations following its acquisition: registration, filing, organisation, classification, communication, deletion and, at the end of the processing, destruction.

The personal data gathered may only become known to:

- personnel specifically authorised to provide treatment (doctors, nurses, social-healthcare operators, including for the purpose of taking patients to national health service facilities and, with limited access to strictly necessary clinical data, psychologists in the context of the therapeutic treatment agreed with the patient), in secure environments and in compliance with the security measures envisaged in the regulations that govern the processing of personal data
- third parties authorised by EMERGENCY to process the personal data for specific purposes, with the traceability of the accesses made by each operator.

Without prejudice to the ban on publication and dissemination, the personal data may be communicated to other healthcare facilities for the provision of treatment to the patient and for related administrative purposes or for the provision of social assistance or, lastly, to third parties for the purposes allowed by law.

Diagnostic reports may be collected by a person other than the patient, on condition that the former has a written authorisation from the person concerned and the related documents are contained in a sealed envelope.

The personal data are processed for administrative purposes following the provision of assistance, either directly or via other healthcare facilities, for counselling and/or psychological support and/or psychotherapy activities, if applicable, and for the provision of administrative assistance (cultural mediation and guidance in national health service facilities and in other social service facilities) to the person concerned, upon request.

The specific and sociological personal data may also be used in anonymous form for the purposes of (a) epidemiological and clinical-diagnostic analysis and (b) to carry out studies and analyses of the long-term condition of patients who visit EMERGENCY healthcare facilities.

The personal data gathered will be stored for the time necessary to fulfil the above purposes and, in any event, for the maximum period allowed by the law for legal protection or health data conservation requirements.

The patient may exercise the rights stated in Article 15 DGPR, namely:

- to have access to the personal data concerning him or her;
  - to obtain rectification or erasure of this data or restriction of the processing of the data concerning him or her;
  - to object to such processing;
  - to withdraw consent;
  - to lodge a complaint with a supervisory authority ("Garante Privacy").
- For this purpose, it will be possible to contact the headquarters either by writing to the address stated above or by e-mail to:

- Alessandro Bertani, Data Processor: [privacy@emergency.it](mailto:privacy@emergency.it);
- Concetto Signorino, Data Protection Supervisor: [dpo@emergency.it](mailto:dpo@emergency.it).





NAME \_\_\_\_\_

SURNAME \_\_\_\_\_

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I confirm receipt of the above information about the processing of personal data and, in that regard, I:

- consent                     do not consent to the processing of specific personal data;
- consent                     do not consent to the processing of specific personal data for creation of the electronic healthcare dossier;
- consent                     do not consent to the processing of personal data for counselling and/or psychological support and/or psychotherapy activities;
- consent                     do not consent to the processing of personal data subject to greater protection;
- consent                     do not consent to the communication of specific personal data to third parties for the above purposes;
- consent                     do not consent to the processing of personal data subject to greater protection to third parties for the above purposes.

Place \_\_\_\_\_

Signature of the person concerned \_\_\_\_\_

Date \_\_\_\_\_

Signature of parent or guardian\* \_\_\_\_\_

\*indicate name and surname, date and place of birth, family relationship with the minor and attach documentation confirming that relationship

